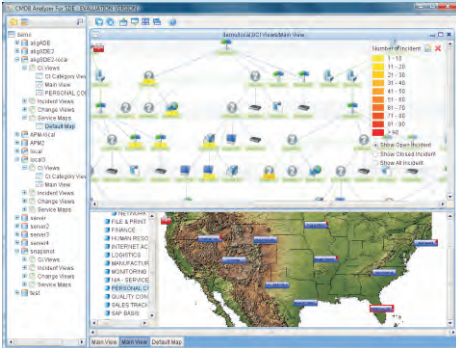


CMDB Analyzer for SDE

Visualization -
The Next Step of BSM



CMDB Analyzer for SDE is a high-volume, high-performance enterprise data visualization solution for BMC Service Desk Express. It delivers unprecedented visibility for the entire IT operational environment, from infrastructure elements to business processes, from service desk tickets (incidents) to configuration changes. CMDB Analyzer organizes and presents these IT management related data in easy-to-understand, cross-referenced visual objects in real-time.

- ✓ Out-of-box SDE Support
- ✓ Out-of-box Alignability Support
- ✓ CI-Relationship Graph
- ✓ Service Map
- ✓ CI Category View
- ✓ Scalable to over 10k CIs
- ✓ Dynamic Graph Filtering
- ✓ Real-time CI Attributes
- ✓ Overlay Incident/Change Map
- ✓ Database Export
- ✓ Offline and Live Connection
- ✓ Sub-graph and View Duplication
- ✓ Root-Cause/Impact Analysis
- ✓ Snapshot/Image Export
- ✓ Print Preview
- ✓ Smart-Zoom/Object Magnifier
- ✓ Incident/Change Summary View
- ✓ Incident/Change Category View
- ✓ Incident Group View
- ✓ Cross Launching

Unprecedented BSM Visibility

No more manual tracing of CI relationships through endless rows in tables, CMDB Analyzer's powerful graph engine and context-aware layout algorithms generate views of tens of thousands CIs and Relationships in seconds! The advanced Smart-Zoom and Object-Magnifier technologies make you feel comfortable and easy whether you browse in bird's view or drill down for details.

Increased Administration Efficiency

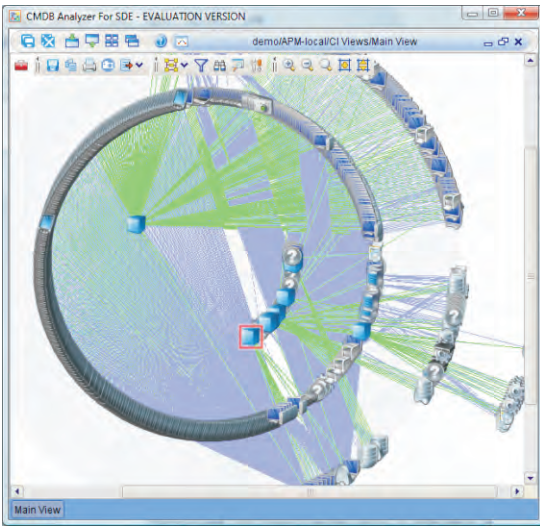
By overlapping the Incident Management and Change Management data on top of CI-Relationship graph, CMDB Analyzer provides administrators, managers and business analysts a grand view of their entire BSM systems. This overall picture allows them to quickly gain critical knowledge of how IT infrastructure elements are aligned with business processes, and efficiently monitor the health of the current system.

Simplified Business Processes

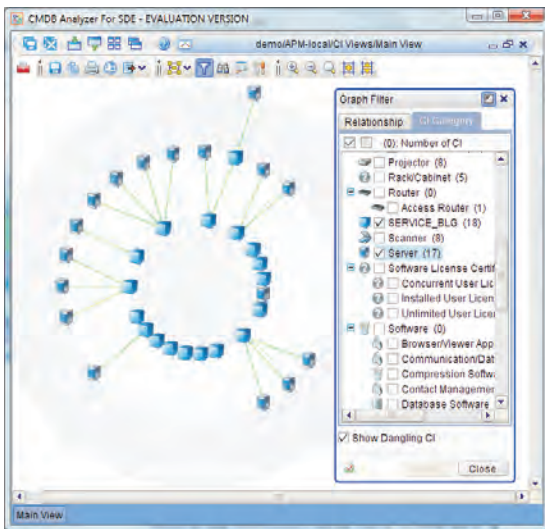
Business processes (Services) are included as the top nodes in the CI-Relationship graph. Services can also be displayed in user defined maps (Service Maps) associated with Incident Management data. This Service-CI-Incident cross-view enhances the service centric view of your IT organization and provides a vital tool for service management process.

Real-Time Root-Cause/Impact Analysis

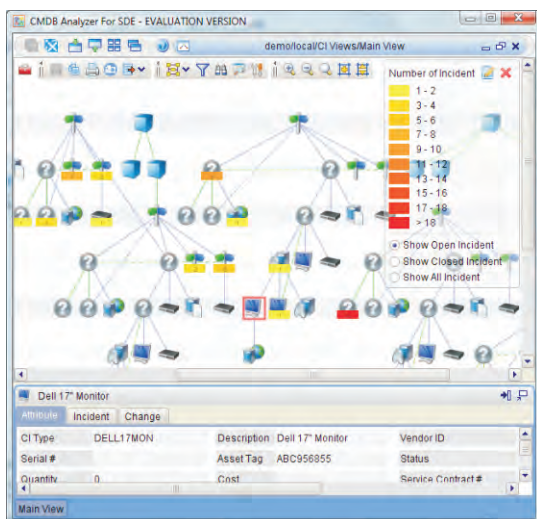
CMDB Analyzer's root-cause tool allows you to create multiple upstream/downstream graph paths with user defined levels. These highlighted paths also give you a clear picture of how infrastructure elements impact your business processes.



Show All Services and Cis



Show Only Services and Servers
After Applying Filters



Incident map on top of CI-Relationship View

Provisioning and Future Planning

CMDB Analyzer's ability to export to and load from local datastore makes it easier to create and study "to-be-infrastructure" models from "as-is" models. CMDB Analyzer's manual status setting function can visually show "what-if" scenario such as when a critical application server is down, what business processes are affected. These "war excises" greatly help organizations to optimize resource allocations and make better plans for future IT growth.

Integration Data Validation

Have you ever validated CI-Relationship data from SMS, MOM or other SDE integrations? Using CMDB Analyzer's various tools to inspect and analyze the data before they get injected into your SDE system is the best way to protect you from corrupted or incorrect data.

Historical Data Analysis

CMDB Analyzer queries data directly from SDE database. This simple and flexible configuration has many practical usages. For example, you can perform CI historical data analysis by creating multiple CI-Relationship views connecting to different SDE database backups simultaneously.

Easy Install and Low Maintenance

Anyone can install CMDB Analyzer in less than 1 minute. You neither need to have professional service involvement nor have to perform complex configurations except to provide login information to your SDE database.

In summary, CMDB Analyzer for SDE maximizes your investment in SDE and reduces your total BSM cost.

For more information please visit www.bluelineG.com/cmdbAnzSDE.htm

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